

## Subject card

Subject name and code	Digital Platforms And Services , PG_00053754								
Field of study	Engineering Management								
Date of commencement of	October 2020	Academic year of			2022/2023				
studies			realisation of subject			2022/2020			
Education level	first-cycle studies		Subject group			Optional subject group			
						Subject group related to scientific research in the field of study			
Mode of study	Full-time studies		Mode of delivery			at the university			
Year of study	3		Language of instruction			Polish			
Semester of study	5		ECTS credits			3.0			
Learning profile	general academic profile		Assessment form			assessment			
Conducting unit	Department of Informatics in Management -> Faculty of Management and Economics								
Name and surname	Subject supervisor prof. dr hab. inż. Marcin Sikorski								
of lecturer (lecturers)	Teachers		dr inż. Anna Trzaskowska						
			prof. dr hab. inż. Marcin Sikorski						
	Losson type	Lecture	Tutorial	Laboratory	Project	<b>.</b>	Seminar	SUM	
Lesson types and methods of instruction	Lesson type Number of study	15.0	0.0	Laboratory 15.0	0.0		0.0	30	
of manachon	hours		0.0		0.0				
	E-learning hours included: 0.0								
	Address on the e-learning platform: https://enauczanie.pg.edu.pl/moodle/course/view.php?id=18433								
Learning activity and number of study hours	Learning activity	Participation in classes include plan		Participation in consultation hours		Self-study		SUM	
	Number of study hours	30		5.0		40.0		75	
Subject objectives	This course provides students with the basic knowledge about digital platforms and services applied in business, administration and in social life. The central issues of this course are project management for digital services design, cooperation with the client and prospective users, and lifecycle management of digital services.								
Learning outcomes	Course outcome		Subject outcome			Method of verification			
	[K6_W13] has a basic knowledge of the design, modelling and optimisation of technical processes and systems					[SW1] Assessment of factual knowledge			
	[K6_U08] analyses engineering and managerial solutions in decision-making processes, taking into account pro-quality and pro-environmental aspects, as well as safety of work processes					[SU1] Assessment of task fulfilment			
Subject contents	<ol> <li>Digital platforms and services for e-business, services and administration in the modern society.</li> <li>Design and development of digital services.</li> <li>User-centred methodologies for design, evaluation and testing.</li> <li>Project management for digital services. Cooperation with the custsomers and prospective users.</li> <li>The lifecycle management of digital services and mobile applications. Maintenence, development and improvements.</li> <li>Innovations in digital services. The value for customer perspective as a design approach.</li> <li>Assessment of risks related to "smart" innovations in digital services.</li> </ol>								
Prerequisites and co-requisites	Information Technology and Project Management courses								

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Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade			
	laboratory exercises	60.0%	50.0%			
	written colloqium	60.0%	50.0%			
Recommended reading	Basic literature	Sikorski M. (2012). Usługi on-line. Jakość, interakcje, satysfakcja klienta. Wyd. PJWSTK Warszawa. URL: https://repin.pjwstk.edu.pl/xmlui/handle/186319/244  Szpringer W. (2020). Platformy cyfrowe i gospodarka współdzielenia. Wyd. Poltext.				
	Supplementary literature	Humble J., Molesky J. and Barry OReilly. Lean Enterprise: How High Performance Organizations Innovate at Scale. OReilly, 2019.     Westerman G., Bonnet D., McAfee A. Leading Digital: Turning Technology into Business Transformation. Harvard Press, 2014.     Perkin N., Abraham P. Building the Agile Business through Digital Transformation: How to Lead Digital Transformation in Your Workplace. Kogan Page, 2017.				
	eResources addresses	Podstawowe https://repin.pjwstk.edu.pl/xmlui/handle/186319/244 - Sikorski M. (2012). Usługi on-line. Jakość, interakcje, satysfakcja klienta. Wyd. PJWSTK Warszawa Adresy na platformie eNauczanie: Digital Platforms and Services 2022/2023 - Moodle ID: 25353 https://enauczanie.pg.edu.pl/moodle/course/view.php?id=25353				
Example issues/ example questions/ tasks being completed						
Work placement	Not applicable					

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