

## Subject card

| Subject name and code                       | MARKETING AND MARKETING RESEARCH, PG_00067728  |  |   |                                 |  |   |     |           |
|---|--|--|---|---------------------------------|--|---|-----|-----------|
| Field of study                              | Management   |  |   |                                 |  |   |     |           |
| Date of commencement of studies             | February 2026  |  | Academic year of realisation of subject   |                                 |  | 2025/2026   |     |           |
| Education level                             | second-cycle studies   |  | Subject group   |                                 |  | Obligatory subject group in the field of study Subject group related to scientific research in the field of study |     |           |
| Mode of study                               | Part-time studies (on-line)  |  | Mode of delivery  |                                 |  | at the university   |     |           |
| Year of study                               | 1  |  | Language of instruction   |                                 |  | Polish  |     |           |
| Semester of study                           | 1  |  | ECTS credits  |                                 |  | 6.0   |     |           |
| Learning profile                            | general academic profile   |  | Assessment form   |                                 |  | exam  |     |           |
| Conducting unit                             | Department Of Marke  | Of Manageme  | Wydział   | Nydziały Politechniki Gdańskiej |  |   |     |           |
| Name and surname of lecturer (lecturers)    | Subject supervisor Teachers  |  |   |                                 |  |   |     |           |
| Lesson types and methods of instruction     | Lesson type Number of study hours E-learning hours inclu   | Lecture<br>8.0   | Tutorial<br>16.0  | Laboratory<br>16.0              | Project<br>0.0   | ct Seminar<br>0.0   |     | SUM<br>40 |
| Learning activity and number of study hours | Learning activity  Number of study   | Participation in classes included plan   |   |                                 | Self-study   |   | SUM |           |
|   | hours  | 40   |   | 0.0                             |  | 107.0   |     | 130       |
| Subject objectives                          | Acquires and analyzes marketing information using various methods, using the results obtained in decision-making processes |  |   |                                 |  |   |     |           |
| Learning outcomes                           | Course outcome   |  | Subject outcome   |                                 |  | Method of verification  |     |           |
|   | [K7_U03] formulates research hypotheses and select appropriate methods for their verification using advanced it tools.     |  | can formulate research hypotheses related to marketing phenomena, select appropriate methods for their verification, and use advanced IT tools in marketing data analysis |                                 |  | [SU5] Assessment of ability to present the results of task [SU2] Assessment of ability to analyse information     |     |           |
|   | [K7_W03] demonstration knowledge of the apparance analytical methods a for formulating and suppoblems.                     | demonstrates in-depth knowledge of analytical methods used in marketing and techniques for formulating and solving research and decision-making problems in marketing activities |   |                                 | [SW3] Assessment of knowledge contained in written work and projects |   |     |           |

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## **EXERCISES** Subject contents 1. Origins, concepts and notions of marketing 2. Marketing system and its elements 3. Closer and further surroundings 4. Marketing strategy 5. Segmentation and selection of the target market 6. Product 7. Prices 8. Distribution 9. Promotion **LECTURE** 1. The essence of marketing research. Research typology. The importance of marketing research in business practice. 2. The process and design of marketing research. Research problems. The value of information. 3. Measurement and its levels. Dependence of the level of measurement on the type of variable being tested (examples of questions). 4. Construction of a measurement instrument based on the example of a questionnaire. Creating an online research tool - CAWI Google Forms research; Qualtrics. Pilot study. Types of questions in the questionnaire. 5. Measuring attitudes. Analysis of question types (question examples). 6. Sample selection process. Number estimation methods and sample selection methods. 7. Errors in marketing research. 8. Data control, reduction and coding. Classification of answers to open and semi-open questions that are disjunctive and conjunctive cafeterias. 9. Initial data analysis. General classification of data analysis methods. Developing statistical charts for metric and non-metric variables using SPSS 10. Interdependence of two non-metric variables. Two-way tabulation in Statistica. 11. Characteristics of data collection methods: qualitative interviews and projective techniques. Animalization test case studies. 12. Characteristics of data collection methods: observations and survey procedures. Mystery shopping research - case study. Research conducted by market research agencies on the example of PBS (CAWI; CATI; CAPI; PAPI). 13. Determining the market size. Analysis of market capacity and absorption. 14. Marketing research and market research 15. National and international professional opinion and market research organizations and research agencies. LABORATORY 1. Presentation of exercise tasks and rules for passing the exercises. Discussion of the research - test of the concept of a new product or service; 2. Presentation of the structure of the research report; 3. Developing the concept of new products/services - brainstorming and analysis of the market offer. Development of a new product concept selection card - analysis and selection of a new product concept and its refinement (need, form, technique); 4. Creating a new product concept card for a survey; 5. Formulation and decomposition of the research problem and creation of an initial list of questions brainstorming; 6.Designing a survey questionnaire - creating questions for the questionnaire about: needs and ways of satisfying them, assessment of attitudes towards the concept, preferred functions and features of the product and potential purchasing behavior; 7. Developing a questionnaire using Google Forms 8. Pilot study - testing the questionnaire and its verification; 9. Study sampling design and data collection; 10. Development of a codebook for the questionnaire from the actual study; Data reduction and categorization of answers to open questions; 11. Preparation of data matrix in Excel - data coding; 12. One-dimensional data analysis - simple tabulation - use of SPSS; 13. Two-dimensional data analysis methods - SPSS; 14. Aggregation of survey responses - preparation of results and conclusions in the report; 15. Determining the limitations of the study and integrating all developed elements in the form of a report. Prerequisites and co-requisites Assessment methods Subject passing criteria Passing threshold Percentage of the final grade and criteria 15.0% 5 tests per semester 52.5% Exam 52.5% 40.0% 60.0% 30.0% Test Laboratory tasks 52.5% 15.0% Kotler. P, Keller K.L., Marketing, Dom Wyd. Rebis, Poznań 2012 Basic literature Recommended reading Badania marketingowe. Nowe metody badań i zastosowania, red. nauk. Milic-Czerniak R. (2019), Difin Makowski M. (2018), Gromadzenie i analiza danych rynkowych w praktyce, CeDeWu Gregor B., Kalińska-Kula M. (2014), Badania marketingowe na użytek decyzji menedżerskich, Wyd. Uniwersytetu Łódzkiego Kaczmarczyk S. (2011), Badania marketingowe. Podstawy metodyczne, PWÈ, Warszawa Churchil G.A. (2002), Badania marketingowe. Podstawy metodologiczne, Wydawnictwo Naukowe PWN, Warszawa

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|  | Supplementary literature   | M. Daszkowska (red.) (2005). Marketing. Ujęcie systemowe, Wydawnictwo PG. Maison D., Jakościowe metody badań marketingowych. Jak zrozumieć konsumenta, WN PWN, Warszawa 2010 Sagan A., Badania marketingowe. Podstawowe kierunki, Wyd. AE w Krakowie, Kraków 2004 Walesiak M., Metody analizy danych marketingowych, PWN, Warszawa 1996 Drapińska A., Marketing relacji we współczesnym świecie, PG Gdańsk 2020 |  |  |  |  |
|--|--|---|--|--|--|--|
|  | eResources addresses   | Adresy na platformie eNauczanie:  |  |  |  |  |
| Example issues/<br>example questions/<br>tasks being completed | Discuss the elements of the marketing system Define the concept of marketing research List the stages of the marketing research process; present the goals and methods of conducting exploratory research Explain the essence of panel research Present the rule of assigning numbers to objects and an example of a question at the level of measurement Build a question on a Likert scale List the steps in the sampling proces Explain the essence of stratified sampling Build a positional scale question and submit a completed codebook for it Introduce the general form of simple tabulation |   |  |  |  |  |
| Work placement   | Not applicable   |   |  |  |  |  |

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