



Subject card

Subject name and code	Interpersonal communication in an organization, PG_00072190						
Field of study	Management, Management						
Date of commencement of studies	October 2025	Academic year of realisation of subject				2026/2027	
Education level	second-cycle studies	Subject group				Optional subject group Subject group related to scientific research in the field of study	
Mode of study	Part-time studies (on-line)	Mode of delivery				at the university	
Year of study	2	Language of instruction				Polish	
Semester of study	3	ECTS credits				3.0	
Learning profile	general academic profile	Assessment form				assessment	
Conducting unit	Department of Human Capital -> Faculty of Management and Economics -> Faculties of Gdańsk University of Technology						
Name and surname of lecturer (lecturers)	Subject supervisor	dr Paweł Ziemiański					
	Teachers						
Lesson types	Lesson type	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	Number of study hours	8.0	16.0	0.0	0.0	0.0	24
	E-learning hours included: 0.0						
Learning activity and number of study hours	Learning activity	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	Number of study hours	24		4.0		47.0	75
Subject objectives	to prepare students for conscious and effective communication within organizations and for collaboration in teams, both as leaders and team members, based on advanced knowledge of models and determinants of interpersonal communication, as well as to develop attitudes related to identifying and evaluating ethical dilemmas and making responsible decisions in an organizational environment.						
Learning outcomes	Course outcome	Subject outcome			Method of verification		
	[K7_U05] cooperates with other people in the implementation of teamwork, both as a leader and a team member, effectively achieving the assumed goals	knows and understands models of interpersonal communication as well as selected psychological and organizational determinants of communication processes.			[SU3] Assessment of ability to use knowledge gained from the subject		
	[K7_K03] makes competent and ethical decisions, taking care of the public interest and maintaining economic, social and environmental values	is able to collaborate with others in teamwork, both as a leader and a team member, applying appropriate communication strategies.			[SK5] Assessment of ability to solve problems that arise in practice		
	[K7_W01] identifies in-depth the phenomena related to the studied field and the theories describing them as well as possible concepts and methods of management	is ready to identify ethical dilemmas in interpersonal communication within organizations and to evaluate alternative courses of action, in particular through the analysis of problem situations and reflection on the consequences of decisions made.			[SW2] Assessment of knowledge contained in presentation		

Subject contents	Course content – lecture		
	<ol style="list-style-type: none"> 1. Introduction to interpersonal communication in organizations 2. Models of interpersonal communication 3. Communication styles and their impact on team effectiveness 4. Psychological determinants of interpersonal communication 5. Mechanisms of communication disruptions and errors in organizations 6. Ethical aspects of interpersonal communication 		
Prerequisites and co-requisites	Course content – exercises		
	<ol style="list-style-type: none"> 1. Wprowadzenie do komunikacji interpersonalnej w organizacji 2. Modele komunikacji interpersonalnej 3. Style komunikacji i ich wpływ na efektywność zespołu 4. Psychologiczne uwarunkowania komunikacji interpersonalnej 5. Mechanizmy zakłóceń i błędów komunikacyjnych w organizacji 6. Etyczne aspekty komunikacji interpersonalnej 		
Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade
	Integrated assessment through a team-based project with individual and group components	60.0%	90.0%
	Project presentation	60.0%	10.0%
Recommended reading	Basic literature	Hamilton, Ch. (2022). Skuteczna komunikacja w biznesie. PWN	
		Duhigg, Ch. (2024). Siła komunikacji. PWN	
	Supplementary literature	Grenny J. i in. (2021). Crucial Conversations	
	eResources addresses		
Example issues/ example questions/ tasks being completed	<p>Explain a selected model of interpersonal communication and its application in an organization.</p> <p>What psychological factors influence the effectiveness of communication within a team?</p> <p>What are the most common sources of communication disruptions in organizations?</p> <p>How does communication style influence team performance?</p>		
Practical activities within the subject	Not applicable		

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